



## NOTICE TO OWNERS/MANAGEMENT AGENTS

This notice is to make you aware that the St. Louis Housing Authority is currently in the process of undergoing a major upgrade to our operating system. We have moved from utilizing the VisualHomes software to YARDI. Because of this transition, we have attached a copy of the HAP check stub for your records. Moving forward we will again be providing electronic copies of payment stubs through our new operating system.

Some of you may already be familiar with YARDI because of its prominence in the apartment management industry. Moving to YARDI will allow us to provide better client and owner service.

There are a number of major improvements that will be coming that will allow you as an agent/owner to obtain information related to inspections, payments, communication, document submittal, and document retrieval. These enhancements will be done through a feature of YARDI called RentCafe'.

We are scheduled to have RentCafe' available for use by November 1, 2019. We will be sending information out in the next several weeks with more information regarding features and login instructions.

We apologize for any inconvenience that this may have caused.

Robert Batts  
Director of Operations