

March 18, 2020

Dear SLHA Housing Choice Voucher (HCV) Landlord:

The St. Louis Housing Authority (SLHA) cares about the health of our residents, staff and partners, and we are taking the novel Coronavirus (COVID-19) pandemic seriously. We are monitoring the recommendations from the Center for Disease Control (CDC) very closely to ensure that our decisions are informed by the best and most up-to-date information.

Effective immediately, SLHA Offices are closed to the public until April 6, 2020. On the advice of public health professionals, agency staff will be primarily working from home and will be available to answer phone calls and e-mails. Please see the enclosed list for staff contact information.



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Treasurer

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Commissioner

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Commissioner

Regina Stewart  
Commissioner

Shelby Watson  
Commissioner

### Inspections

- SLHA has curtailed inspection activity during this time. Owners will be allowed to self-certify to unit deficiencies identified by tenants, who will report HQS issues to inspection staff.
- Inspectors will restrict activity to new unit inspections and special emergency inspections, only where it has been determined that there are conditions that pose an immediate threat to the health and safety of the tenant household.
- Presently, Landlords/Owners are still expected to complete repairs that pose an immediate threat to the health and safety of the tenant family (gas leaks, water intrusion, sewage back-ups, etc.) In the case of a household with a verified case of COVID-19, contact the CDC for further information.
- SLHA will grant reasonable time extensions for routine maintenance repairs if there is a verified case of COVID-19 in the household, or if the household is quarantined. Provide documentary evidence to the SLHA Inspection Department in order to receive the extension.

### Additional Information

Please continue to contact the HCV staff for program-related information. A dedicated hotline (314-286-4249) and email address ([COVID-19@SLHA.org](mailto:COVID-19@SLHA.org)) has been established to answer questions related to general SLHA operations during the pandemic. The CDC continues to be the best source of information on COVID-19. Please visit <https://www.cdc.gov/coronavirus/2019-ncov/index.html> for more information.

Updates and additional information will be available via the SLHA website ([www.slha.org](http://www.slha.org)). In the meantime, please know that we are taking this situation very seriously and are committed to doing everything we can to ensure the health and well-being of our residents, clients, partners and staff. Thank you for your understanding and cooperation.

Sincerely,

A handwritten signature in cursive script that reads "Alana C. Green".

Alana C. Green  
Executive Director

Enclosures